

Horizon Medicare Blue
Supplement Plans

QUICK START GUIDE



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HorizonBlue.com

WELCOME

You've made the right choice

in choosing a Horizon Medicare Blue Supplement plan. Horizon Blue Cross Blue Shield of New Jersey has the products, tools and resources you need to manage your health care.

Now that you're a member, we want to do everything we can to make sure you have the best possible experience, from providing access to quality care to showing you how to make the most of your benefits.



Get the most out of your plan.



Register for Member Online Services.

Set up your account at **HorizonBlue.com** so you can:

- Browse benefit details and costs.
- Pay your premium.
- View claims history, status and details.
- Print temporary member identification (ID) cards, replace a lost member ID card and download forms.
- Take advantage of support tools like *Member FAQs*.
- Send your questions via our secure *My Messages* feature or chat with a Member Services representative during normal business hours.



Make sure you have your member ID card.

If you haven't received it, contact Member Services, and we will issue you a new one. In the meantime, you can print a temporary one from your Online Member Services account at **HorizonBlue.com**.



Understand your basic benefits.

No matter which Horizon Medicare Blue Supplement plan you chose, you'll have coverage for:

- **Medicare Part A**
(inpatient hospital coinsurance)
- **Medicare Part B**
(medical services coinsurance)
- **Blood** (first 3 pints a year)
- **Hospice care coinsurance/copayments**



Review your additional benefits.

Your plan certificate shows you what your plan does and does not cover. Take a close look at your coverage, so you have a thorough understanding of any possible out-of-pocket costs when you seek care.



Know where you can seek care.

With your Horizon Medicare Blue Supplement plan, you don't have to worry about a network. You can seek treatment from any doctor, hospital or health care professional that accepts Medicare, anywhere in the country.



Save money.

Sign up for Blue365, a free discount program offered to all of our members. Blue365 can help you save on products and services designed to get and keep you healthy. Go to **Blue365Deals.com**, and enter your email and member number to register.

Plus, if haven't already, sign up to pay your premium through Electronic Funds Transfer (EFT), and you can save up to an additional \$24 per year.

Login to your profile at **HorizonBlue.com** or call Member Services to set up your EFT account.



We're here when you need us.

Call Member Services
at **1-888-276-4299 (TTY 711)**
Monday through Sunday from
8 a.m. to 8 p.m., Eastern Time.



1700 American Blvd.
Pennington, NJ 08534
HorizonBlue.com

Blue365® offers access to savings on items that members may purchase directly from independent vendors, which are different from items that are covered under your policies with your local Blue company, its contracts with Medicare or any other applicable federal health care program. These independent vendors do not provide Blue Cross and/or Blue Shield products or services and are solely responsible for the services provided. To find out what is covered under your policies, call Horizon Blue Cross Blue Shield of New Jersey. The products and services described herein are neither offered nor guaranteed under your local Blue company's contract with the Medicare program. In addition, they are not subject to the Medicare appeals process. Any disputes regarding these products and services may be subject to Horizon Blue Cross Blue Shield of New Jersey's grievance process. Blue Cross and Blue Shield Association (BCBSA) and local Blue companies may receive payments from Blue365 vendors. Neither Horizon Blue Cross Blue Shield of New Jersey nor BCBSA recommends, endorses, warrants or guarantees any specific Blue365 vendor or item.

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Spanish (Español): Para ayuda en español, llame al
1-888-276-4299 (TTY 711).

Chinese (中文): 如需中文協助,請致電
1-888-276-4299 (TTY 711)。

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